

Terms of Service

Effective Date: 01/01/2025

Welcome to Quirks of Art Co.! These Terms of Service ("Terms") govern your use of our website and services. By accessing or purchasing from our website, you agree to comply with these Terms.

1. Overview

Quirks of Art Co. creates and sells handmade goods, custom digital illustrations, and selected products through trusted drop shipping partners. These Terms apply to all purchases made through our website and any related communications or transactions.

2. Products

We offer three types of products:

- **Handmade physical goods**
- **Custom digital goods**
- **Dropshipped physical products** from third-party suppliers

Each item is created or selected with care. Handmade and custom products may include natural variations.

3. Orders & Payment

All prices are listed in USD. We accept major credit cards and secure payment methods. Orders are processed after payment is confirmed. For custom digital goods, production begins only after design details are finalized.

4. Shipping

Orders may be shipped from:

- Our studio in Colorado, USA
- Third-party fulfillment centers (domestic or international, depending on product)

Processing Time: Most orders ship within 3–7 business days.

Delivery Time: Varies by product type and destination.

You will receive tracking information when available. We are not responsible for delays due to incorrect shipping addresses, customs, or carrier issues.

5. Refund & Return Policy

We want you to be happy with your order. Please read the following refund policies based on the product type:

Handmade and Dropshipped Physical Goods

- **Returns:** Accepted within **14 days** of delivery.
- Items must be unused and in original condition.
- **Return shipping costs are the buyer's responsibility. We do not reimburse return shipping fees.**
- Once we receive the returned item, we will issue a **refund of the item cost** (excluding original shipping).

Custom Digital Goods

- **All sales are final** due to the personalized nature of these items.
- Minor **revisions** are available within **7 days** of delivery to ensure satisfaction.

Damaged or Incorrect Items

If your item arrives damaged or incorrect, please contact us within **7 days** with a photo and description. We will offer a **replacement, correction, or refund** as appropriate. (In some cases, proof of damage may be required by the dropshipping partner.)

To request a return or report an issue, email us at **[your email]** with your order number.

6. Intellectual Property

All artwork, illustrations, and original content are the property of Quirks of Art Co. and may not be copied, resold, or used without permission.

7. Disclaimer & Limitation of Liability

Products are sold "as-is." We are not liable for any indirect damages or misuse of our products. We do not guarantee shipping times or delivery outcomes, especially for international or third-party fulfilled items.

8. Changes to These Terms

These Terms may be updated periodically. The latest version will always be available on our website. Continued use of our services implies agreement to the latest Terms.

9. Contact Us

Have questions or concerns?

Quirks of Art Co.

[Your Contact Email]

Colorado, USA